

# Value-Based Care Is Here: Are You IT Ready?

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**encore**  
An emids Company

# Randy L. Thomas

*Managing Director, Advisory Solutions*

- 30+ years experience in healthcare information technology
- Responsible for Encore's data, analytics, and population health related services



# Agenda



Health system VBC competencies

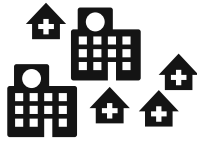


IT framework to support VBC



Key IT-enablement processes

# The Health System VBC Competencies



OPERATIONAL BUILDING BLOCKS

Develop  
Networks

Contract • Recruit • Retain

Manage  
Care

Stratify • Assess • Coordinate

Measure  
Performance

Quality • Cost • Outcomes • Best Practices

Improve

Standards • Workflow • Training • Communication

HIT

CEHRT • HIE • Portal • Analytics • QCDRs  
Care Management

# Supporting Care Coordination



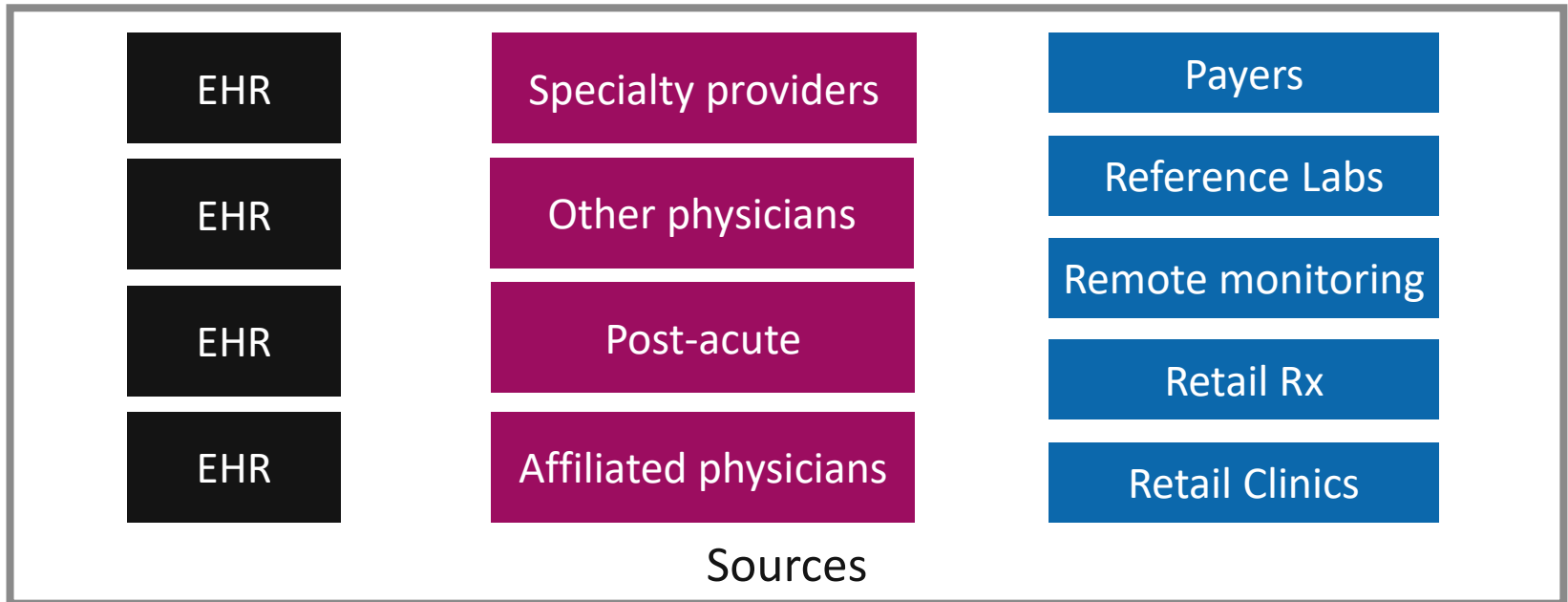


# IT Framework to Support VBC

## EHR vendor-agnostic capabilities

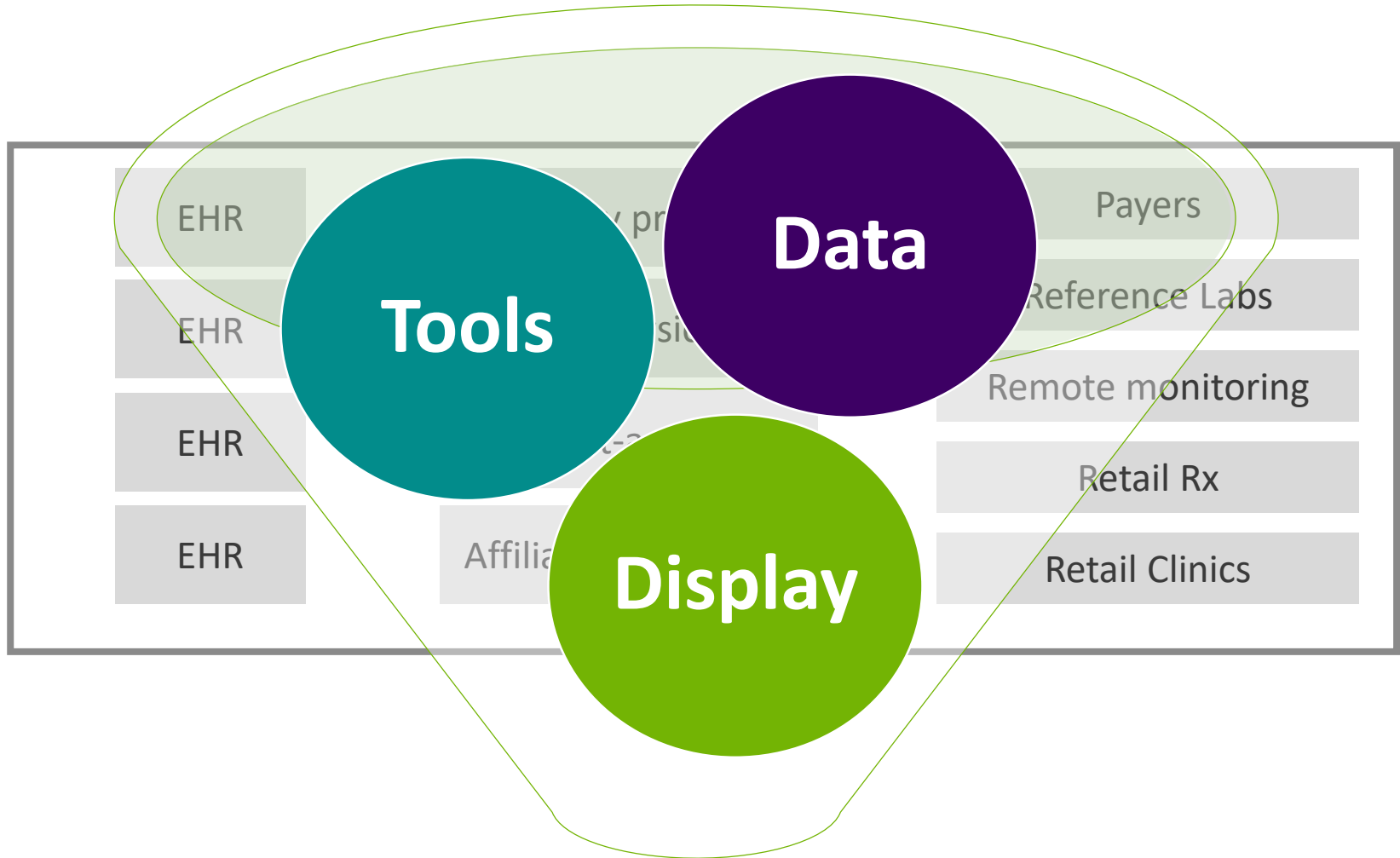
### HIE

Patient Portal	Care Management	Data, Measurement & Analytics
One portal, multiple health systems and providers	Stratifying, assessing, coordinating care	Aggregating reliable data from multiple stakeholders





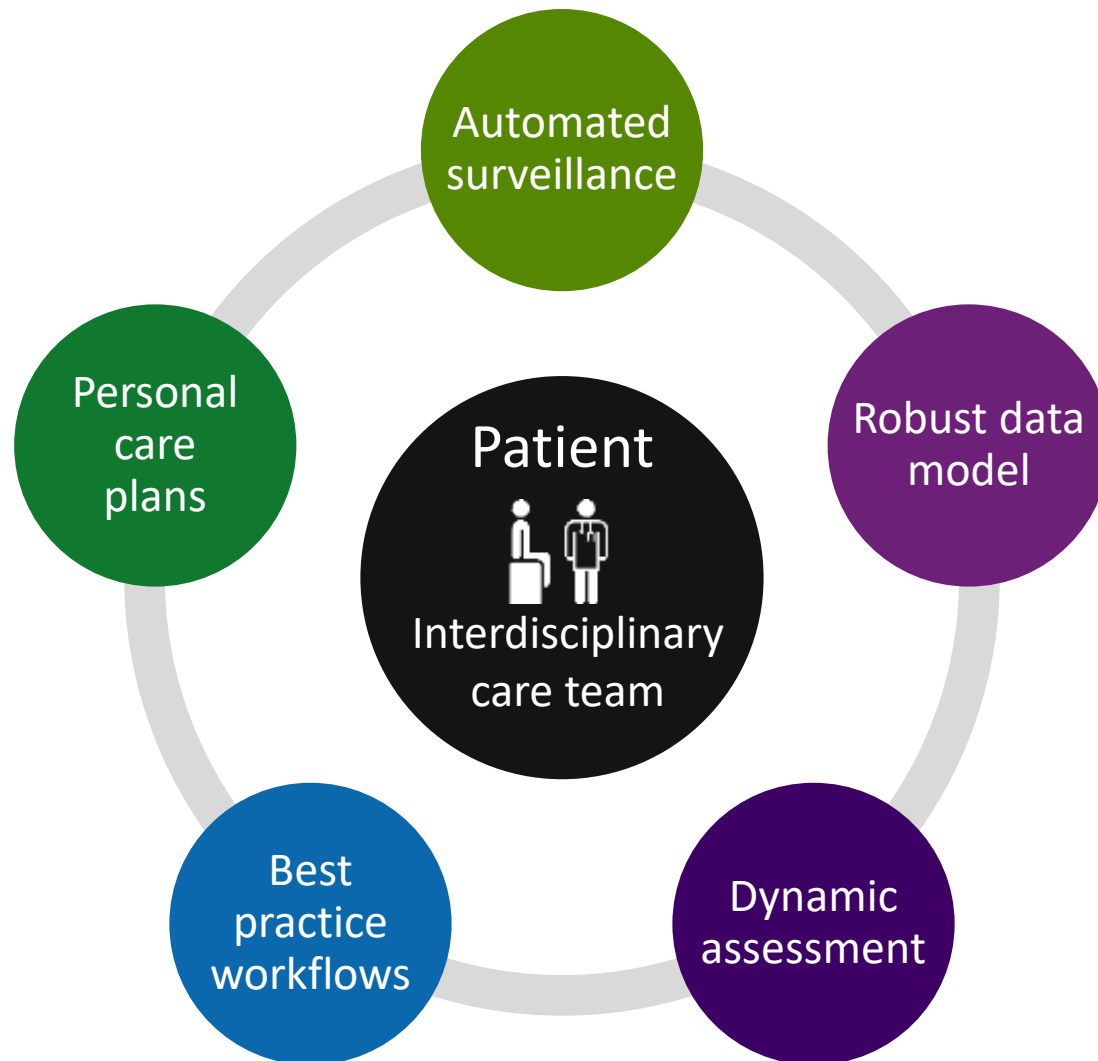
# Data, Measurement, and Analytics



**Insights to drive improvement**

# Care Management

*IT-enabling Complex Work Flows*

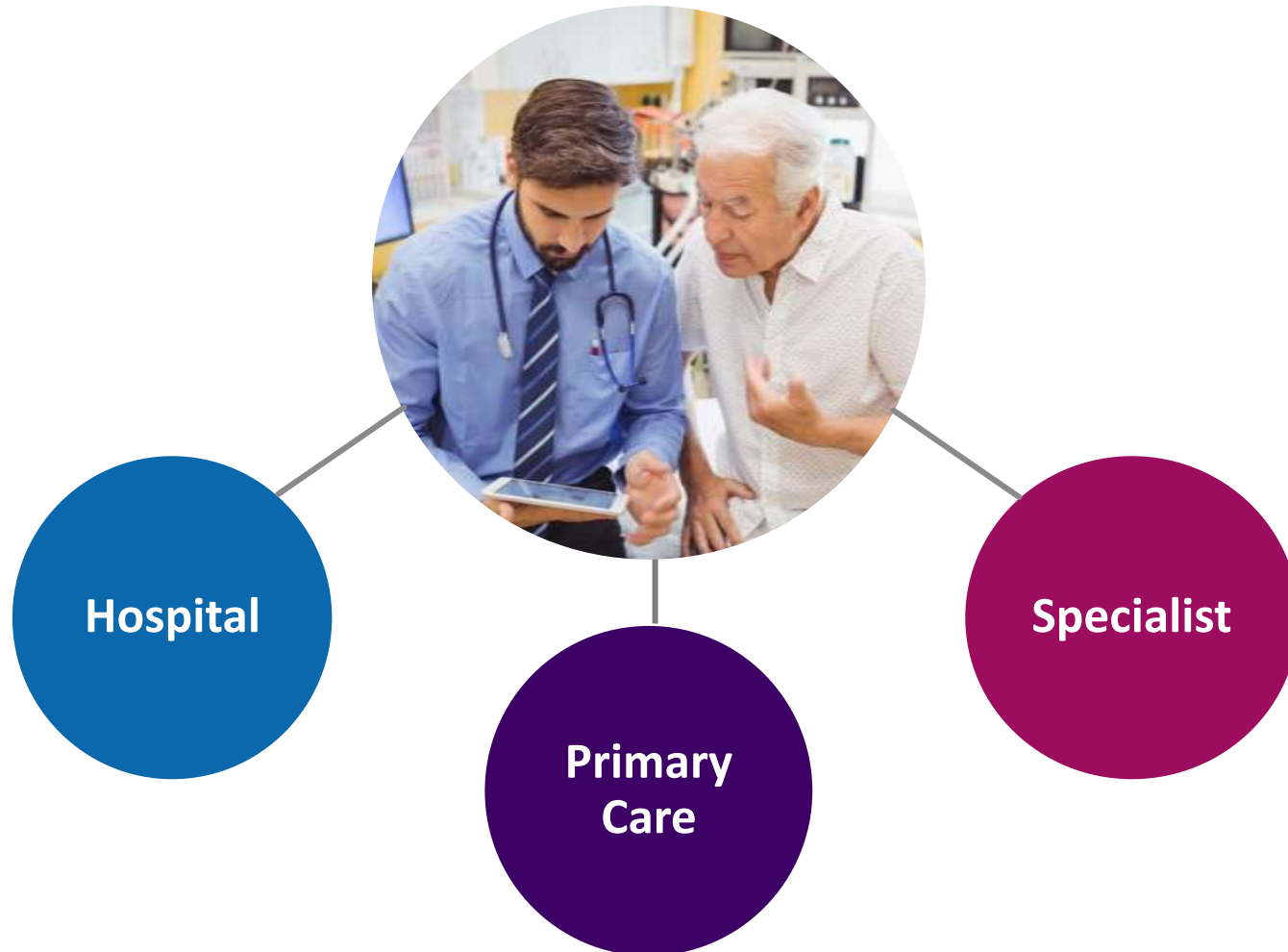






# Engaging Patients

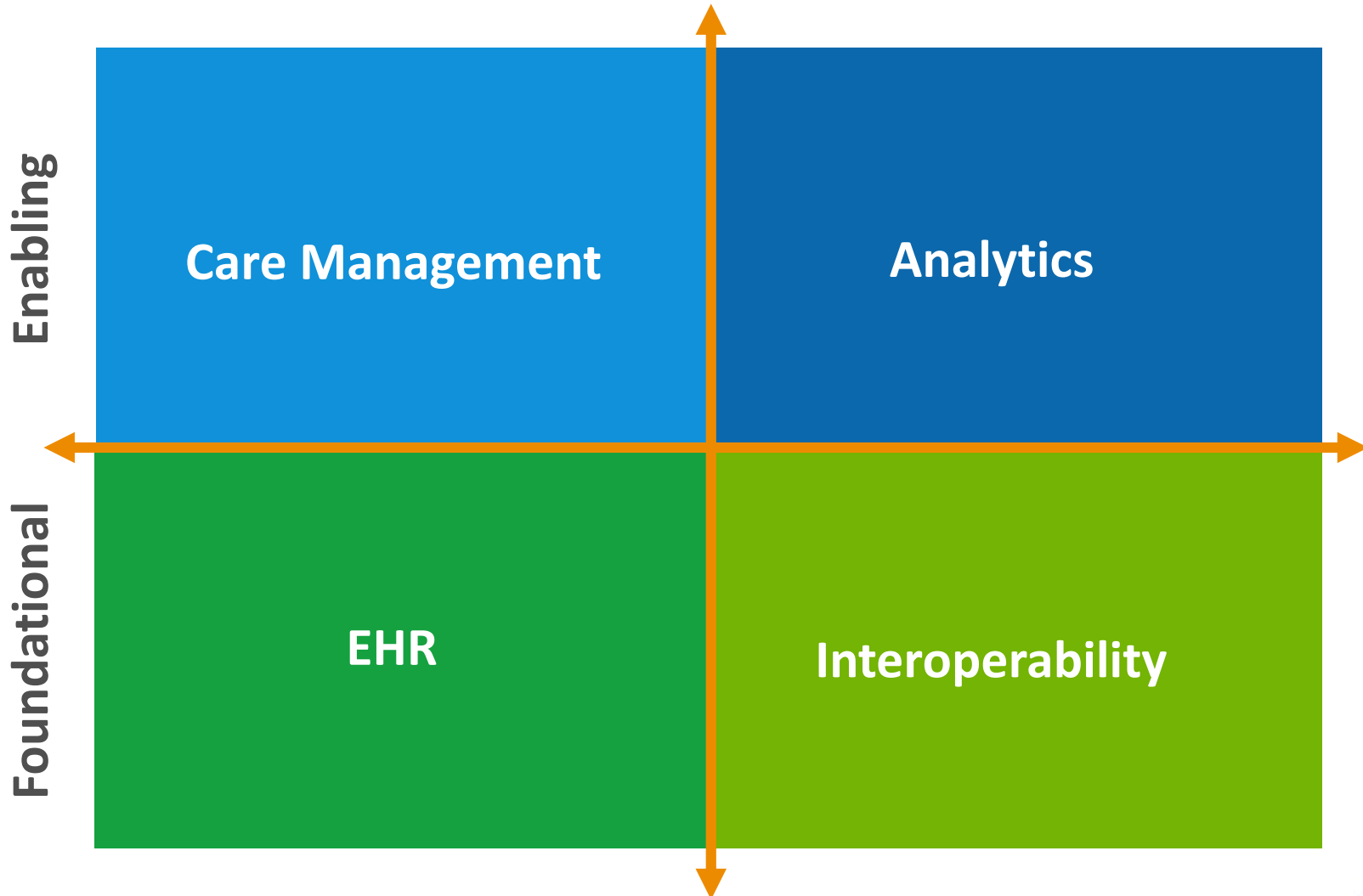
*One Portal*



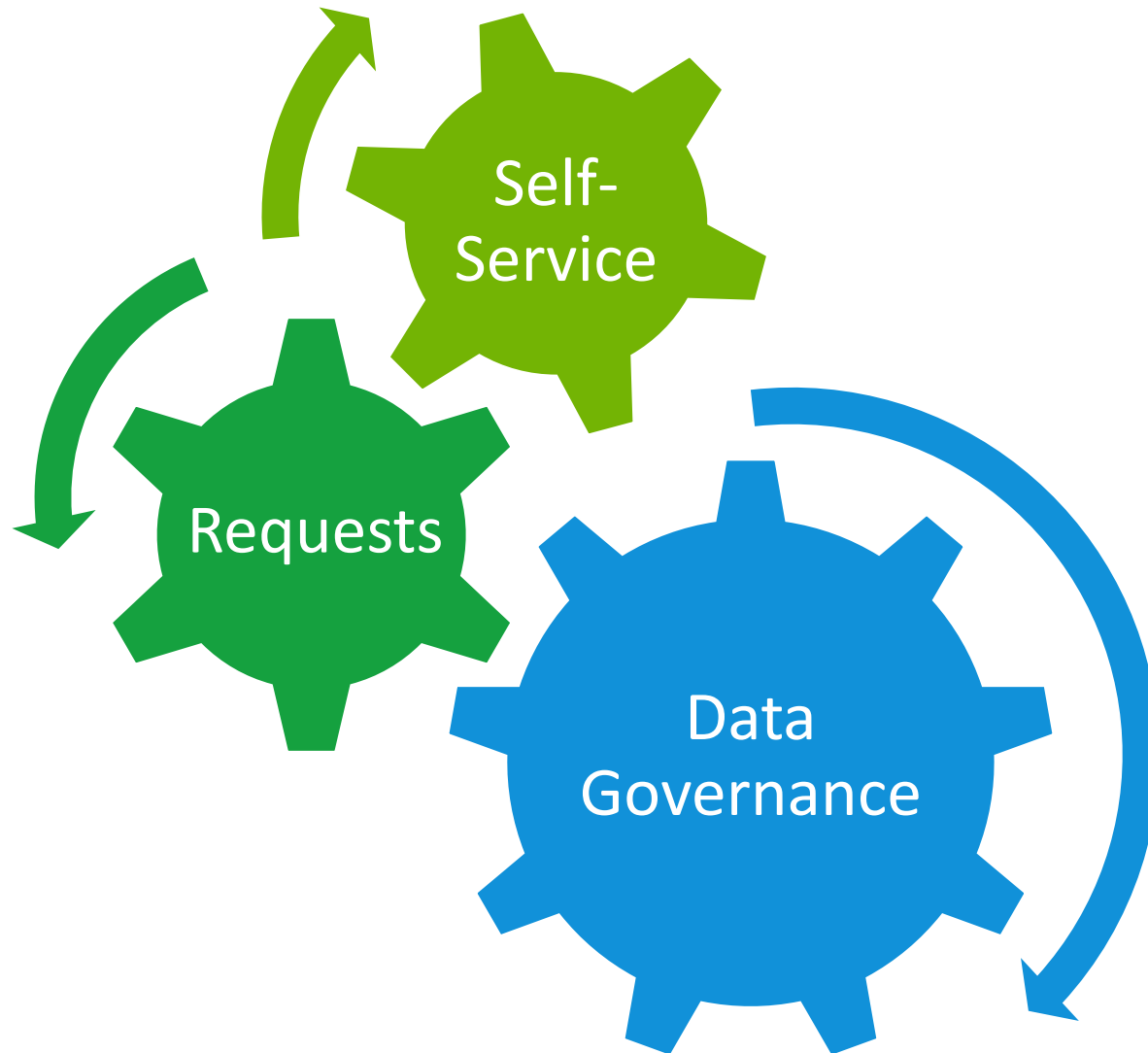


# Assessing Current State

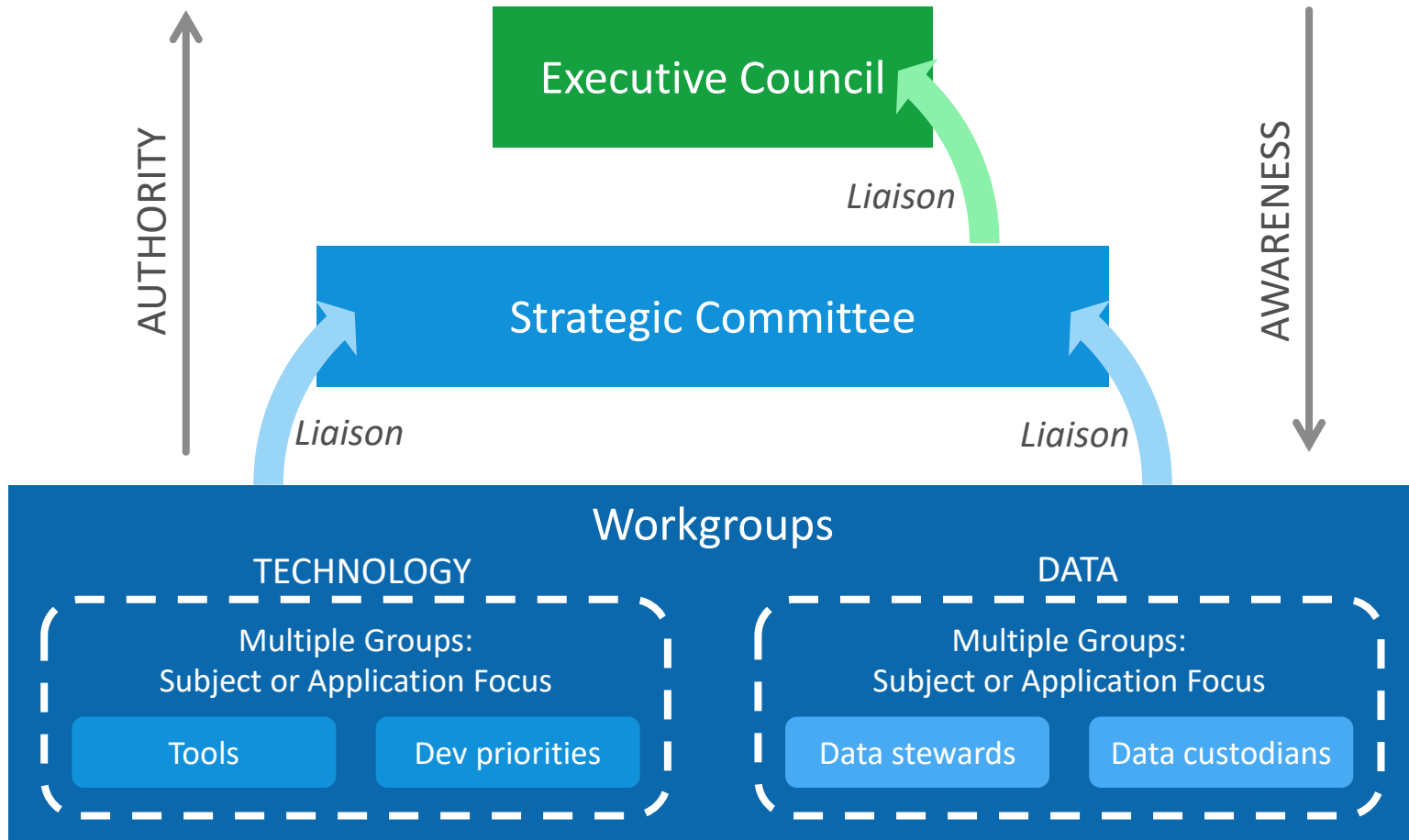
*Planning for the Future*



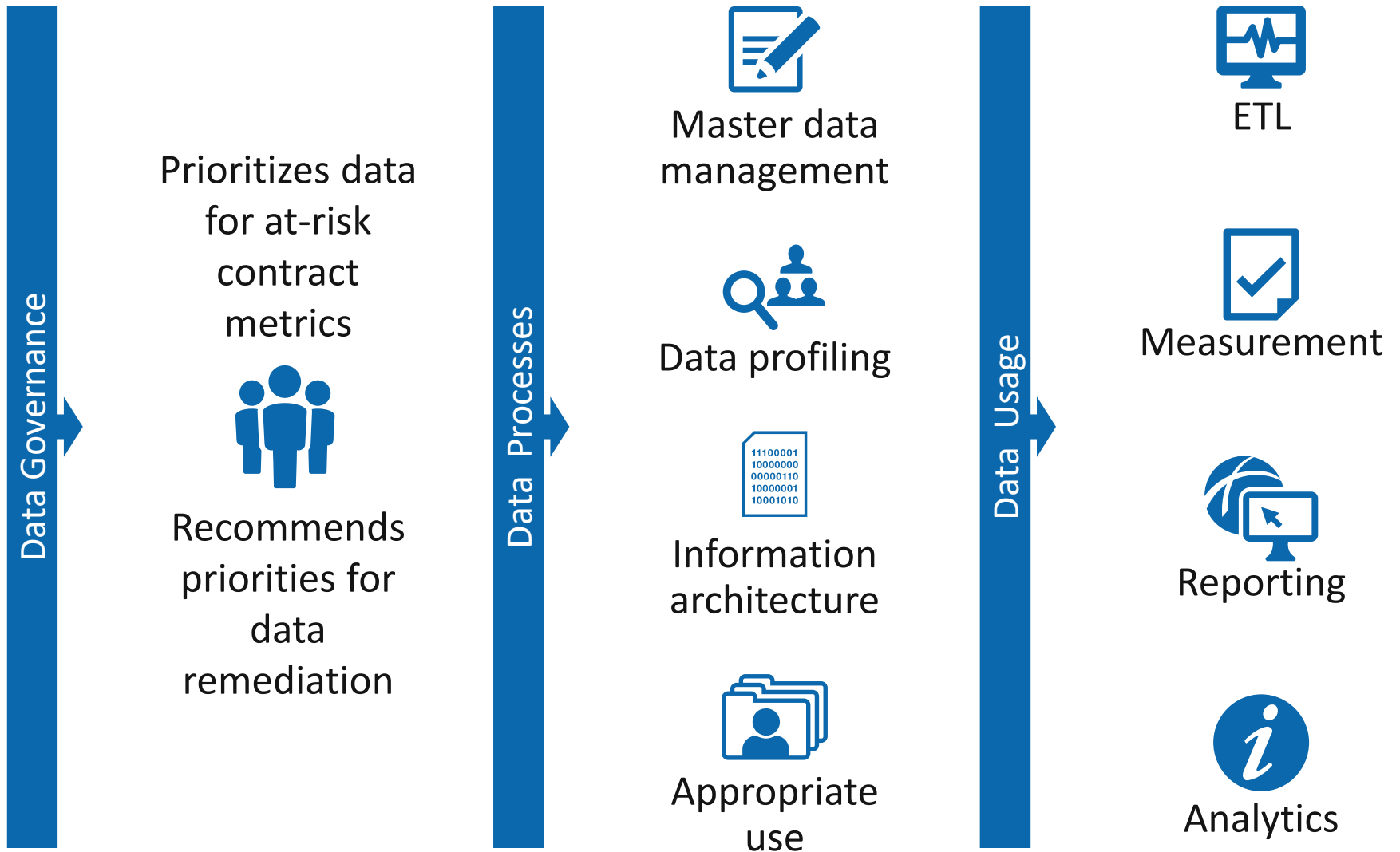
# Key Processes



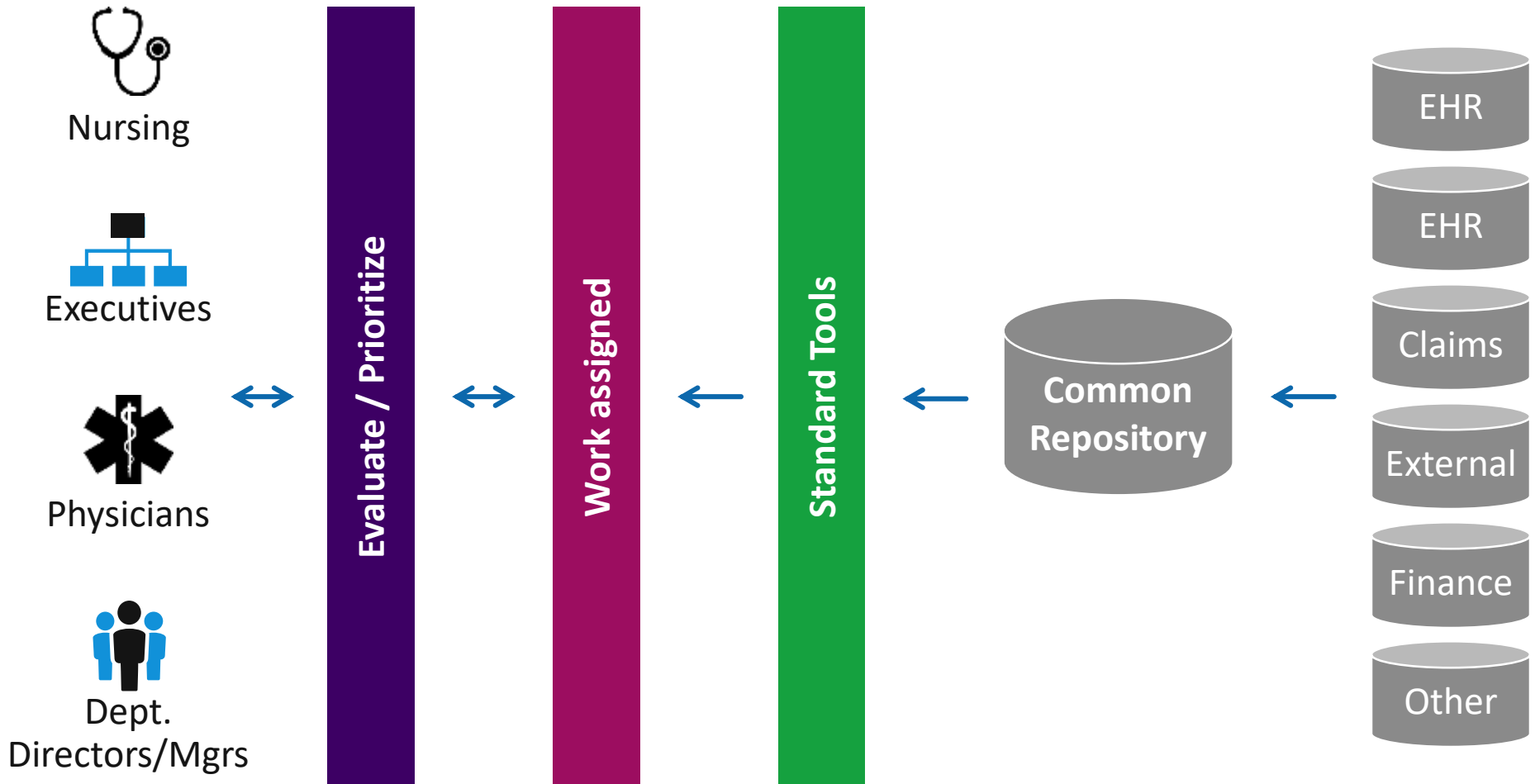
# Data Governance Model



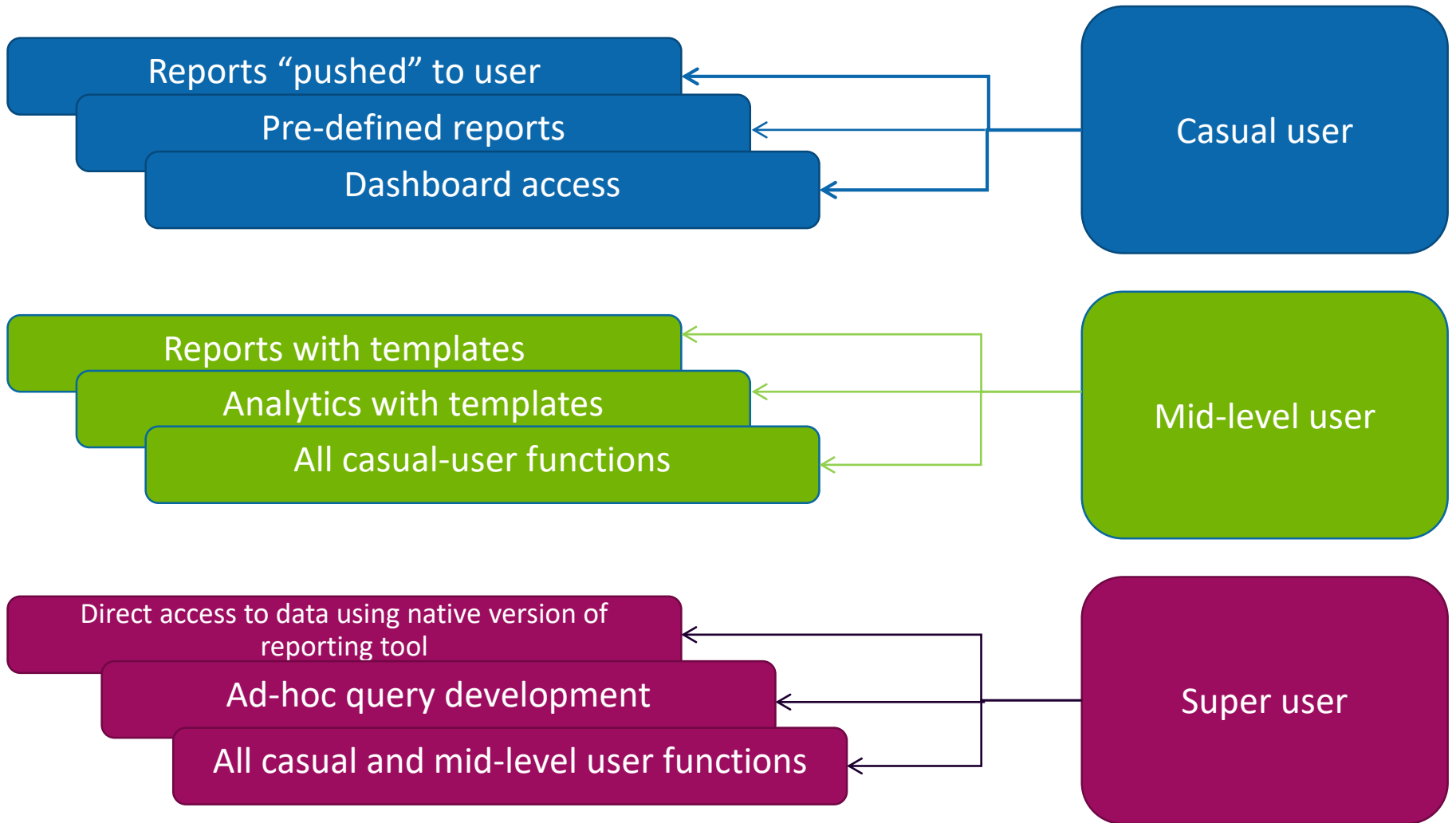
# Data Governance in Practice



# Centralized Request / Triage



# Tiered Self-Service





*KEEP  
CALM  
BECAUSE IT'S  
JUST THE  
BEGINNING*





*Thank You!*